

Dr. Zachary Hodgins:

A lot of times the first visit is basically just sitting down and talking, not taking any x-rays or even looking in their mouth. We've had a lot of patients that just come in and they just want to meet us and talk about their concerns, their goals, what they'd like to see their smile look like in the future.

Dr. Zachary Hodgins:

The process begins with a phone call. So the patients found us some way and they would call into our office and send a request via email and request an appointment. We try to make that appointment as easy as possible for them. We try to make it as least traumatic as possible as well.

Dr. Zachary Hodgins:

From there, we transition into gathering the records, such as x-rays and photographs, and to communicate with them as well as far as what their ultimate goals would be and how we can help them. After we've reviewed and recommended treatment and they've accepted what we're recommending, then we would move on to another appointment where we would actually have them come in, make them feel as comfortable as possible with warm neck pillows, blankets.

Dr. Zachary Hodgins:

And then we move on the sedation portion of it, where the medication we use is a very relaxing medication. It's called conscious sedation. So the patients are still able to respond to any commands we would give them such as open your mouth a little bit wider, but they're in a very relaxed state.

Dr. Zachary Hodgins:

So they don't really care what's going on. They're totally comfortable and they're having a good experience. After the treatment's completed, there's a small recovery period in our office, and then they would leave with whoever took them here. And that's pretty much it.